
From: Hanchett, James (DPH)
Sent: Monday, September 08, 2008 9:11 AM
To: Nassif, Julianne (DPH)
Subject: T1 Upgrade

Contacts: Julianne Nassif

Julie,

We are having problems with our connection to the Boston Server. Entering Boston samples is very time consuming, delays of 10 to 20 minutes are not uncommon. We are currently sharing a partial T1 line with 2 other departments, Food and Drug and Epidemiology with a total of 8 computers (cost of approximately \$750 per month). IT suggested we upgrade to a full T1 line (cost of approximately \$1500 per month). Could you please look into this and see if it's possible to upgrade.

Thanks Jim